RESEARCH NOTE



INFORMATION TECHNOLOGY AND FIRM PROFITABILITY: MECHANISMS AND EMPIRICAL EVIDENCE

Sunil Mithas

Robert H. Smith School of Business, University of Maryland, Van Munching Hall, College Park, MD 20742 U.S.A. {smithas@rhsmith.umd.edu}

Ali Tafti

College of Business, University of Illinois at Urbana–Champaign, Champaign, IL 61820 U.S.A. {atafti@illinois.edu}

Indranil Bardhan

Naveen Jindal School of Management, University of Texas at Dallas, 800 West Campbell Road, Richardson, TX 75080 U.S.A. {bardhan@utdallas.edu}

Jie Mein Goh

IE Business School, Maria de Molina, 12 - 5, 28006 Madrid SPAIN {jm.goh@ie.edu}

Appendix

Additional Analyses and Robustness Checks I

This appendix provides some additional discussion and analysis that complement the discussion and findings of the paper.

Table A1 shows year-wise summary statistics for the firms in the full sample and those in the balanced panel. The means of the two samples are broadly similar, suggesting that the firms in the unbalanced and balanced panel are similar and attrition of firms is unlikely to bias our key results.

Table A2 shows the results of the Nijman-Verbeek test for sample selection in panel models. This test examines the possibility of selection bias in unbalanced panel data. We construct two indicator variables. First, the lagged selection indicator "inlastyr" indicates that a firm present in year t of the sample period is also present in year t - 1. Second, the forward selection indicator "innextyr" indicates that a firm present in year t of the sample period is also present in year t + 1. If profitability is biased by the number of times a firm is present in the sample, these selection indicators will be significant when included in the main panel regression models. The forward selection indicator is particularly useful to test the existence of bias due to attrition, while the lagged selection indicator is useful to test the existence of bias due to the possibility of systematic differences among firms that appear in the data set for the first time. The results of the Nijman-Verbeek test show no evidence for selection indicators. Columns 1 and 3 show fixed and random estimations, respectively, when we include the lagged selection indicator "inlastyr" in the model. This suggests that inclusion of the firm in the previous period has no significant effect on profitability, suggesting that selection bias in the unbalanced panel is not a problem. Columns 2 and 4 use a lead of the selection indicator "innextyr." Nonsignificance of coefficient estimates of the lead select indicator suggests that attrition is not a source of bias in the estimates.

Table A3 shows random effects panel regressions using the balanced panel subset of data. These coefficient estimates are consistent in direction and significance with the main results in Table 5 of the paper, suggesting that the estimates are fairly robust.

Table A4 shows random effects panel regression results in tests of endogeneity, in which IT investment has its one-year lag value as an excluded instrument. The results show the effect of the residuals and fitted values of IT investment. In columns 2 and 3, the residuals of IT investment are included along with the actual IT investment. The insignificance of the residuals of IT suggests that any potential endogeneity in IT is not of serious concern in this study. This is further supported by the results in columns 4 and 5, which include the fitted values of IT investment. The significance of fitted values of IT suggests that IT investment has a significant effect on profitability, even after the potentially endogenous components of IT investment have been filtered out.

| | | | All Firms | | | Firms in Balanced Panel Only | | |
|------|---------------|--------------|-----------|-----------|--------------|------------------------------|-----------|--|
| | | | | Standard | | | Standard | |
| | Variable | Observations | Mean | Deviation | Observations | Mean | Deviation | |
| 1998 | Profitability | 407 | 0.020 | 0.052 | 206 | 0.023 | 0.068 | |
| | OPEX | 407 | 0.041 | 0.053 | 206 | 0.045 | 0.051 | |
| | SALES | 407 | 0.338 | 0.526 | 206 | 0.342 | 0.627 | |
| | IT | 407 | 0.010 | 0.032 | 206 | 0.012 | 0.044 | |
| | ADV | 96 | 0.009 | 0.019 | 56 | 0.012 | 0.024 | |
| | RD | 213 | 0.010 | 0.020 | 115 | 0.014 | 0.023 | |
| 1999 | Profitability | 281 | 0.023 | 0.072 | 206 | 0.022 | 0.069 | |
| | OPEX | 281 | 0.041 | 0.047 | 206 | 0.044 | 0.048 | |
| | SALES | 281 | 0.367 | 0.652 | 206 | 0.342 | 0.641 | |
| | IT | 281 | 0.013 | 0.042 | 206 | 0.014 | 0.048 | |
| | ADV | 78 | 0.010 | 0.020 | 60 | 0.011 | 0.022 | |
| | RD | 139 | 0.013 | 0.022 | 115 | 0.014 | 0.024 | |
| 2000 | Profitability | 245 | 0.025 | 0.070 | 206 | 0.026 | 0.075 | |
| | OPEX | 245 | 0.046 | 0.052 | 206 | 0.046 | 0.052 | |
| | SALES | 245 | 0.379 | 0.689 | 206 | 0.361 | 0.715 | |
| | IT | 245 | 0.016 | 0.052 | 206 | 0.016 | 0.057 | |
| | ADV | 75 | 0.012 | 0.021 | 65 | 0.012 | 0.022 | |
| | RD | 132 | 0.014 | 0.023 | 114 | 0.014 | 0.024 | |
| 2001 | Profitability | 229 | 0.025 | 0.079 | 206 | 0.025 | 0.083 | |
| | OPEX | 229 | 0.053 | 0.058 | 206 | 0.052 | 0.057 | |
| | SALES | 229 | 0.427 | 0.836 | 206 | 0.414 | 0.864 | |
| | IT | 229 | 0.017 | 0.057 | 206 | 0.016 | 0.060 | |
| | ADV | 75 | 0.010 | 0.019 | 70 | 0.010 | 0.020 | |
| | RD | 127 | 0.017 | 0.027 | 115 | 0.016 | 0.026 | |
| 2002 | Profitability | 209 | 0.020 | 0.098 | 189 | 0.022 | 0.100 | |
| | OPEX | 209 | 0.048 | 0.049 | 189 | 0.048 | 0.048 | |
| | SALES | 209 | 0.397 | 0.830 | 189 | 0.382 | 0.856 | |
| | IT | 209 | 0.016 | 0.062 | 189 | 0.016 | 0.065 | |
| | ADV | 72 | 0.009 | 0.018 | 67 | 0.009 | 0.018 | |
| | RD | 115 | 0.016 | 0.037 | 106 | 0.015 | 0.037 | |
| 2003 | Profitability | 161 | 0.014 | 0.090 | 143 | 0.018 | 0.088 | |
| | OPEX | 161 | 0.052 | 0.055 | 143 | 0.053 | 0.056 | |
| | SALES | 161 | 0.412 | 0.883 | 143 | 0.394 | 0.917 | |
| | IT | 161 | 0.018 | 0.063 | 143 | 0.018 | 0.066 | |
| | ADV | 53 | 0.010 | 0.019 | 50 | 0.010 | 0.019 | |
| | RD | 85 | 0.016 | 0.025 | 79 | 0.016 | 0.024 | |

| | (1) | (2) | (3) | (4) | |
|-----------------|--------------|---------------|--------------|---------------|--|
| | FE InPriorYr | FE InNextYear | RE InPriorYr | RE InNextYear | |
| inlastyr | 0.005 | | -0.002 | | |
| | (0.009) | | (0.008) | | |
| innextyr | | -0.011 | | -0.013 | |
| | | (0.012) | | (0.010) | |
| IT | 10.681*** | 10.698*** | 12.275*** | 12.263*** | |
| | (1.517) | (1.498) | (1.052) | (1.040) | |
| Observations | 1532 | 1532 | 1532 | 1532 | |
| Number of firms | 452 | 452 | 452 | 452 | |
| R-square | 0.38 | 0.38 | | | |

Robust standard errors in parentheses; * significant at 10%, ** significant at 5%, *** significant at 1%. Models include constant term, dummy variables for firm size, and industry controls of capital intensity, Herfindahl index, and industry sector (trade, manufacturing, financial, and professional services).

| | (1) | (2) | (3) | (4) | |
|-----------------|-----------|---------|---------------|---------------|--|
| | SALES | OPEX | PROFITABILITY | PROFITABILITY | |
| IT | 11.149*** | 0.043 | 1.210*** | 0.732*** | |
| | (1.033) | (0.054) | (0.133) | (0.171) | |
| OPEX | | | | 0.122 | |
| | | | | (0.102) | |
| SALES | | | | 0.040*** | |
| | | | | (0.013) | |
| Constant | 0.275*** | -0.003 | 0.014* | 0.001 | |
| | (0.092) | (0.012) | (0.008) | (0.009) | |
| Observations | 858 | 858 | 858 | 858 | |
| Number of firms | 143 | 143 | 143 | 143 | |

Robust standard errors in parentheses; * significant at 10%, ** significant at 5%, *** significant at 1%.

^aRandom effect models include an intercept, industry capital intensity, industry Tobin's Q, broad industry classifications based on the primary NAICS code, and dummy variables for firm size and year.

| | (1) | (2) | (3) | (4) | (5) |
|---------------------|---------------------|---------------|---------------|---------------|---------------|
| | IT | PROFITABILITY | PROFITABILITY | PROFITABILITY | PROFITABILITY |
| IT | | 1.227*** | 1.003*** | | |
| | | (0.102) | (0.166) | | |
| IT _{t-1} | 1.027*** (0.012) | | | | |
| OPEX | | | 0.083 | | 0.073 |
| | | | (0.064) | | (0.065) |
| SALES | | | 0.018* | | 0.034*** |
| | | | (0.010) | | (0.011) |
| Residuals of IT | | 0.081 | 0.128 | | |
| | | (0.168) | (0.170) | | |
| Fitted values of IT | | | | 1.173*** | 0.759*** |
| | | | | (0.159) | (0.209) |
| Constant | 0.000 | 0.017*** | 0.010* | 0.017*** | 0.006 |
| | (0.001) | (0.005) | (0.006) | (0.005) | (0.006) |
| Observations | 1208 | 1208 | 1208 | 1208 | 1208 |
| R-square | 0.98 | 0.77 | 0.77 | 0.75 | 0.76 |
| Number of firms | 308 | 308 | 308 | 308 | 308 |
| Wald chi-square | | 405.68*** | 433.80*** | 245.05*** | 296.97*** |
| F statistic | 5135.16*** | | | | |

Models involve two stages of estimation. The results of the first-stage regression are shown in column (1). An OLS regression of IT investment is done on lagged value of IT investment, as well as dummy variables for year and firm size, and industry controls of industry capital intensity, Herfindahl index, industry Tobin's q, and industry segment (Trade, Financial, Professional Services, and Manufacturing).

Columns (2)–(5) show the second stage regressions using the common panel random effects estimator. The same control variables are used as in the first-stage estimator.